



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.state.va.us

MEDICAID PROVIDER MANUAL UPDATE

TO: All Providers of Vision services participating in the Virginia Medical Assistance Program, Health Maintenance Organizations providing services to Virginia Medicaid recipients, and all holders of the *Vision* provider manual

UPDATE: V-02-02

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services

DATE: 9/10/2002

SUBJECT: Update to Second Edition of the *Vision* provider manual

The purpose of this memorandum is to provide revised pages for Chapter II, Chapter IV, Chapter V, and Chapter VI of your *Vision* provider manual. The attached table shows the changes to the manual. Please insert the new pages and retain the attached table.

The amendments to Chapter II: (1) update the chapter Table of Contents; (2) add information on Medicaid Program Information and how to suppress the receipt of provider manuals or memoranda if the provider has access to the publications as a part of a group practice; (3) update the information on the reconsideration and appeals of adverse actions; (4) update the Table of Contents for the "Exhibits" section; and (5) add the Mailing Suspension Request form as page 2 in the "Exhibits" section.

The amendments to Chapter IV: (1) update the chapter Table of Contents; and (2) add eye prostheses for all ages to the list of covered vision services and provide the policy for coverage.

The amendments to Chapter V: (1) update the chapter Table of Contents; (2) update the information on replenishment of billing materials; and (3) update the "Exhibits" section cover page and delete the Request for Billing Supplies (DMAS-160 R 3/2000) and Department of Medical Assistance Service Request for Forms/Brochures (DMAS 161 R 4/13/2000) forms.

The amendments to Chapter VI revise the entire chapter to include the current policies for utilization review and control.

Please review these changes carefully.

COPIES OF MANUALS

The Department of Medical Assistance Services (DMAS) publishes searchable and printable copies of its provider manuals on the Internet. Please visit the DMAS website at www.dmas.state.va.us and click on "Provider Manuals." The website contains instructions about how to search or print the manuals. The Internet is the fastest way to receive new manual information.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The "HELPLINE" numbers are:

786-6273	Richmond area
1-800-552-8627	All other areas

Please remember that the "HELPLINE" is for provider use only.

Attachment (1)

VISION MANUAL
REVISION CHART
September 10, 2002
SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
Chapter II	Table of Contents, Pages 3 and 4 (Table of Contents for the "Exhibits" Section)	Page 5 and Page 2 of the "Exhibits" Section	Table of Contents, Pages 3 and 4 (Table of Contents for the "Exhibits" Section)	9/10/02
Chapter IV	Table of Contents and Pages 1 and 4	Page 4.1	Table of Contents and Pages 1 and 4	9/10/02
Chapter V	Table of Contents, Pages 5, 30, and 31		Table of Contents, Pages 5, 30, and 31	9/10/02
Chapter VI	Entire Chapter VI		Entire Chapter VI	9/10/02

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
Chapter II	Old Table of Contents, Pages 3 and 4 (Table of Contents for the "Exhibits" Section)	New Table of Contents, Pages 3, 4, and 5 (Table of Contents for the "Exhibits" Section), and Page 2 of the "Exhibits" section	
Chapter IV	Old Table of Contents and Pages 1 and 4	New Table of Contents and Pages 1, 4, and 4.1	
Chapter V	Old Table of Contents, Pages 5, 30, and 31 and Pages 4, 5, and 6 of the "Exhibits" Section	New Table of Contents and Pages 5 and 30	
Chapter VI	Old Chapter VI	New Chapter VI	